

IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE



Inventor(s):

Robert Seseck

Confirmation No.: 2798

Application No.: 09/855209

Examiner:

Filing Date: May 14, 2001

Group Art Unit:

Title: Systems And Methods For Providing Support Services To Users Of Programmable Devices

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

STATUS INQUIRY

Sir:

1. More than 38 months have passed since:

NEW APPLICATIONS

the filing of this application on May 14, 2001. No communication has been received from the Patent and Trademark Office indicating action on this application.

AMENDED APPLICATIONS

the filing of a response on \_\_\_\_\_. No further communication has been received from the Patent and Trademark Office.

APPEALED APPLICATION

The Appeal Brief was filed on \_\_\_\_\_.

An Examiner's Answer was mailed on \_\_\_\_\_.

A Reply Brief to the Examiner's Answer was submitted on \_\_\_\_\_.

ALLOWED APPLICATIONS

the mailing of FORM POL-327 and/or Examiner's Amendment on \_\_\_\_\_.

2. Kindly advise the undersigned of the present status of this application, by checking the appropriate box on the next page.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450.  
Date of Deposit: 7/21/04

Respectfully submitted,

Robert Seseck

By Jeff D. Limon

Jeff D. Limon

Attorney/Agent for Applicant(s)  
Reg. No. 45,418

I hereby certify that this paper is being transmitted to the Patent and Trademark Office facsimile number on \_\_\_\_\_

Typed Name: Jeff D Limon

Signature: Jeff D. Limon

Date: 7/21/04

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**STATUS INQUIRY REPLY**

APPLICATION SERIAL NO. 09/855209 is currently

Assigned to Group \_\_\_\_\_ and awaits:

Action by the Examiner

Applicant's response to the Office Action mailed \_\_\_\_\_.

APPEAL NO. \_\_\_\_\_

Awaiting action by the Board of Appeals and Interferences

Date of hearing expected \_\_\_\_\_

Decision expected \_\_\_\_\_.